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**From:** Nickerson, John <John.Nickerson@umassmed.edu>  
**Sent:** Thursday, April 14, 2011 3:29 PM  
**To:** Krumholz, Glenn (DPH); Caloggero, Dina (DPH); Smole, Sandra (DPH); Hennigan, Scott (DPH)  
**Cc:** Erskine, Warren (DPH); Han, Linda (DPH); Nassif, Julianne (DPH); Thomas, Ivy (DPH); Seeberg, Paul (DPH); Elumalai, Prabhu (DPH); Reddy, Ramana (DPH)  
**Subject:** RE: Electrical Upgrade Meeting - IMPORTANT- Shutdown This Weekend

Glenn

We have switch things around a little and will have the server room up and running by 9am.  
John

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**From:** Krumholz, Glenn (DPH) [mailto:Glenn.Krumholz@state.ma.us]  
**Sent:** Thursday, April 14, 2011 2:58 PM  
**To:** Caloggero, Dina (DPH); Smole, Sandra (DPH); Hennigan, Scott (DPH)  
**Cc:** Erskine, Warren (DPH); Nickerson, John; Han, Linda (DPH); Nassif, Julianne (DPH); Thomas, Ivy (DPH); Seeberg, Paul (DPH); Elumalai, Prabhu (DPH); Reddy, Ramana (DPH)  
**Subject:** RE: Electrical Upgrade Meeting - IMPORTANT- Shutdown This Weekend

I spoke with Sandy this afternoon about the shutdown. BioWatch can run without the servers on Saturday if necessary and scan samples retroactively - we have had to do this before. We should still be able to report through LRN messenger on Saturday afternoon as well, the only data it pulls is from SMS in specimen receiving.

As long as we get power back to 4th floor in the morning, operations should be close to normal as we're moving all of our equipment to 464 tomorrow.

Glenn

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**From:** Caloggero, Dina (DPH)  
**Sent:** Thursday, April 14, 2011 12:45 PM  
**To:** Smole, Sandra (DPH); Hennigan, Scott (DPH); Krumholz, Glenn (DPH)  
**Cc:** Erskine, Warren (DPH); DPH-CDC-JNickerson; Han, Linda (DPH); Nassif, Julianne (DPH); Thomas, Ivy (DPH); Seeberg, Paul (DPH); Elumalai, Prabhu (DPH); Reddy, Ramana (DPH)  
**Subject:** RE: Electrical Upgrade Meeting - IMPORTANT- Shutdown This Weekend  
**Importance:** High

The electrical shutdown for the computer server room will be this Saturday, 4/16 from 6 am -12pm.

To prepare for the shutdown, ITS will be shutting down the servers and asking staff to shutdown their workstations at 5:00 pm tomorrow night. Warren is planning on leaving the DNS, core switch and cameras up and running during the shutdown and will speak to Oliver about making sure they are on separate line.

When the power to the server room comes back on Saturday morning/afternoon, Warren will turn on the BioWatch servers first so the BioWatch staff can enter their samples and report their results.

Warren will also respond to this email after he restarts all of the servers on Saturday to let the Lab IT staff know they can come in remotely and restart the Rhapsody, BI, IML and BtB LIMS services so the applications are up and running for Monday morning.

I spoke to John Nickerson and he is going to contact us this afternoon to let us know what time the power will be turned back on to the server room on Saturday morning. I spoke to him briefly this morning and he said it would be before noon.

Please get back to me if you have any questions or concerns.

Thanks...Dina

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**From:** Caloggero, Dina (DPH) On Behalf Of Dooley, Jacqueline (DPH)

**Sent:** Thursday, April 07, 2011 9:59 AM

**To:** Erskine, Warren (DPH); Smole, Sandra (DPH); Hennigan, Scott (DPH); Han, Linda (DPH); Elumalai, Prabhu (DPH);

Reddy, Ramana (DPH); Seeberg, Paul (DPH); Thomas, Ivy (DPH); Kelley, Kathleen (DPH)

**Subject:** FW: Electrical Upgrade Meeting - IMPORTANT- Shutdown This Weekend

**When:** Thursday, April 07, 2011 1:30 PM-3:00 PM.

**Where:** 133

When: Thursday, April 07, 2011 1:30 PM-3:00 PM (GMT-05:00) Eastern Time (US & Canada).

Where: 133

Note: The GMT offset above does not reflect daylight saving time adjustments.

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Warren,

You must attend this meeting today about the electrical shutdown this weekend. Prabhu will attend in my place. This is a critical meeting and you will have to come in on Saturday to restart the servers. For the laboratory applications, they can be shutdown tomorrow evening at 5:00 PM and restarted when the power is fully turned on. Once the you restart them, send out an email to the staff on this string, and they will come in remotely and restart all the IML, Rhapsody, BI and BtB LRNB services. Prabhu will then send an email notifying everyone that the services are back up and running. Don't forget to turn my PC on. I can check to make sure the cameras are functioning using VPN and remote desktop.

Regarding **BioWatch**, you need to check with Sandy Smole to see if the servers can be shutdown and restarted at the same time as the lab application servers. She may decide to have them come in later on Saturday or Sunday. She should also be at this meeting.

As I whispered to you yesterday, Oliver came by to see me on Monday and asked which servers needed to remain on emergency power. I told him that the cameras, the LSS system and the telephones all need to be on emergency power. We need this for Select Agent Compliance. He said that he was worried about the UPS that is supports the rack with the cameras. I told him that you would be at the meeting and will make sure that the UPS is functional. He said this is critical, because the power will come on and off when it is switched over to generator. Please make sure you go over this with Oliver and this issue is resolved.

You will also need to send out an email to staff letting them know that the network will be down Friday night for the shutdown.

Linda,

John Nickerson should send out an email today or earlier tomorrow about the shutdown. I haven't seen one yet. Please

Thanks...Dina

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Dooley, Jacqueline (DPH)

Wednesday, March 23, 2011 11:23 AM

Dooley, Jacqueline (DPH); Morrison, Robert (DPH); Barrows2, Peter (DPH); Borne, Alan (DPH); Brian Abbott; Caloggero, Dina (DPH); Calvagna, Patricia (DPH); Chen, Karen (DPH); Connolly, Grace (DPH); DPH-CDC-CMiller; DPH-SLI-ABenjamin; Elvin, Paul (DPH); Erskine, Warren (DPH); Gauthier, Cheryl (DPH); Han, Linda (DPH); Hennigan, Scott (DPH); Koszalka, Sue (DPH); Lawler, Michael (DPH); McGuire, Thomas M (DPH); Miller, Charles (DPH); Nassif, Julianne (DPH); Nawn, Kathleen (DPH); DPH-CDC-JNickerson; Patti Lauther; Roger Eaton; Smole, Sandra (DPH); Susan Godwin; Swanson, Tanya (DPH)

Amholz, Glenn (DPH); Kazianis, Arthur (DPH)

Updated: Electrical Upgrade Meeting - IMPORTANT- Shutdown Dates

Thursday, April 07, 2011 1:30 PM-3:00 PM (GMT-05:00) Eastern Time (US & Canada).

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ce: High

When: Thursday, April 07, 2011 1:30 PM-3:00 PM (GMT-05:00) Eastern Time (US & Canada).  
Where: 133

Note: The GMT offset above does not reflect daylight saving time adjustments.

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Due to a scheduling conflict, this meeting has been moved to Thursday April 7th.

John will be going over the final electrical shutdown dates at this meeting. If you cannot attend, please send staff to represent you.